

CASE I – Issues to explore

1. Gather information and answer the question by discussing the issue from three different perspectives.
2. Identify three roles for a role-play related to the chosen perspectives, which will be video-recorded.
3. Choose an organizational setting, where three people interact and the interaction contributes to illustrate the conclusions in your group report.

CASE I: Communication and conflicts of interests

1: Does the concept of conflict have different meanings in different cultures?

Students:

2: Are there any typical organizational conflicts?

Students:

3: What is meant by conflict resolution in the organizational context?

Students:

4: What is meant by negotiation in the organizational context?

Students:

5. In what way can communication create conflicts?

Students:

6. In what way can communication contribute to solving conflicts?

Students:

7. How is power exercised in different organisational contexts?

Students:

8. What is the meaning of good dialogue?

Students: